

Dear Resident/Business

July 2026

Road closure and temporary traffic lights Water Lane and Testwood Lane, Totton essential gas main replacement

From Monday 3 August, SGN contractors AJM Utilities Limited will be completing gas main replacement on Water Lane and Testwood Lane in Totton. These works are part of the Mandatory HSE enforced gas main replacement programme to ensure we can continue to provide residents and community with a safe and efficient gas supply and avoid further gas leaks in the future.

Due to the location of the gas pipes in the road, for everyone's safety, we will need to have varying traffic management measures in place including road closures.

The following outlines the programme:

Phase one: 3 August for six weeks – Water Lane, Road Closure

We will be replacing the gas main along Water Lane between Salisbury Road and Hammonds Lane.

Phase two: 7 September for six weeks – Testwood Lane, multi-way temporary traffic lights to two-way temporary traffic lights

We will be replacing the gas main along Testwood Lane between Stannington Way and Library Road.

Bus routes will be affected – we'd advise passengers to contact their service providers for the latest updates/changes to service.



The road closures will mean:

- No through vehicle access past the closures in either direction – signed diversion routes will be in place
- Vehicle access to properties within the closure will be maintained – our site teams will liaise with residents affected; access arrangements will change as works progress along the road
- Bin collection days will remain unchanged unless you are advised otherwise by your service providers

Service connections – properties on the roads affected with a gas service will need to be connected to the new gas main once installed. Our engineers will need access to properties to complete safety checks and transfer the service; they will also need to interrupt your gas supply for a few hours to complete this. Properties affected will receive further communications about these works. No gas supplies will be interrupted without advance notification.

We appreciate this road closure will be disruptive for residents; please can we assure you our engineers will be working as quickly and as safely as possible to complete these works.

If you need to speak to us about these works, you can contact our Customer Service Team by email at customer@SGN.co.uk or alternatively you can call them on 0800 912 1700, they will direct your enquiry to one of the team for response.

We're sorry for the inconvenience our work causes and thank you for your patience and understanding.

Yours faithfully

Marti

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