

Annual Report 2025/2026



Statement from the **Chair of the Council**



It is a privilege to be writing this statement as the new chair of Totton and Eling Town Council. Totton has been my home for the past 40+ years and is where my wife and I raised our family.

The Town Council does much to support wellbeing for residents, business, and voluntary groups in the Town. As well as receiving the precept funding our main activities, we also try to access external grants that help to resource improved Town centre facilities such as the recent upgrade in Testvale Park and War Memorial area. This report highlights many of the services we support/operate in our own right or in conjunction with New Forest District and Hampshire County Councils and advises of the Town's achievements over the last year, all of which can be found on the website, within our 5 year plan. The Town Council invites both resident and business involvement in decisions we make and happily welcome any comments or suggestions at the Town meeting held annually in May or via our website. Alternatively, the Civic Reception is always here to help with enquiries.

Other factors will impact Totton in the future including the continued expansion of housing to the north of Totton, and a requirement from Government to find sites for further housing in the Town. Additionally, there are the Government plans for devolution which will potentially see the abolition of NFDC and HCC and the formation of a new Unitary authority. There will be a directly elected Mayor appointed in May 2026 and up to 5 present authorities across the region amalgamated into one Unitary authority. Town and Parish Councils themselves will not be directly impacted, but we will need to work closely with the new Unitary authorities as they transition power and resources.

The Council remains committed to providing the best possible service at this time of both change and uncertainty. The Council's website communicates updated information and both Councillors and Officers offer continued support of facilities for all to enjoy as we live, work and play in this great Town that is Totton & Eling.

Cllr John Penfield

Chair, Totton and Eling Town Council.

Healthy Governance of the Council

The Council acknowledge and respect the requirement for robust transparent governance and have formulated and implemented, over the last year, the following values, policies and procedures:

- Formulation of community engagement statement, revised standing orders and revised financial regulations
- Introduction of numerous operational policies

- Setting up of Committees, which include: Devolution Group and Community Safety Forum
- Creation of a draft neighbourhood plan.

All of the above will complement the Town Council's Mission Statement in focusing on our chosen core values for the provision of high standard services and the forging of improved communication to strengthen support for all in our community.

We listen to improve, as understanding is the key to a change for the better!

Connect to Support

We are pleased to share a valuable resource provided by Hampshire County Council, designed to support the wellbeing of our community. Hampshire County Council has developed a comprehensive Support Services and Community Directory, which offers a wide range of information, advice, and guidance to residents.

This directory is a fantastic tool for anyone looking for local support services, ranging from health and wellbeing resources to community groups and activities. Whether you need help with finding care services, mental health support, or simply want to get involved with local community events, this directory has it all.

We encourage all residents to explore this resource to discover the support available in our area. The directory is easy to navigate and allows you to search for services specific to your needs.



To access the directory, please visit the Connect to Support Hampshire website here.



connecttosupporthampshire.org.uk

Precept Message

Council tax is a mandatory tax paid by residents to the District Council which is in turn distributed to local and County Councils. This money is known as a precept, and we rely on it to finance a wide range of services and initiatives that directly benefit the community.

The precept is utilised to provide essential services such as litter collection, maintenance of local infrastructure, green routes and parks. Cultural activities, recreational facilities and community events are also made possible through the allocation of these funds.

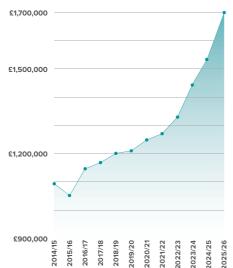
When compared to other Towns, it becomes evident that our Council offers a more varied

array of services than other Town or Parish Councils.

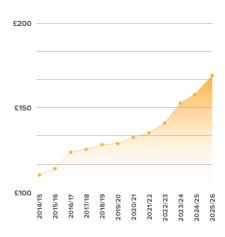
Below are two graphs showing the precept money we have received, and the Band D tax that residents have paid over the past ten years.

We have confidence that these figures illustrate outstanding value for money, especially given that no Town Council services have been terminated. Furthermore, in the past year, the Council has introduced numerous new and enhanced services. This newsletter highlights the extensive range of services administered by the Town Council, whilst keeping costs down to our residents through lower precept increases.

PRECEPT



TAX BAND D













Totton and Eling Town Council Facilities

Parks and Nature Reserves

- King George V Recreation Ground
- Hanger Farm Paddling
- Testbourne Play Area
- 14 Goatee Beach
- 13 Eling Water Park
- 15 Elina Boardwalk
- 21 Testwood Walk
- 22 River Test Boardwalk
- 23 Testwood Paddling Pool
- 24 Cheam Way Park
- 25 Testwood Lakes Nature Reserve

Council and Community Buildings

- Calmore Community Centre
- Hanger Farm Arts Centre

- 12 The Garage Youth Centre
- **18** Civic Centre
- 19 Totton Library
- **Sports and Clubs** Totton and Elina Tennis
- Totton and Eling Bowls
- Bartlev Skate Park
- 10 BMX Track
- 11 Basketball Court
- 17 Totton and Fling Cricket Club
- 20 Tottonians Rugby Club
- 26 Totton and Eling Football Club
- 27 AFC Totton Football Club

Elina Tide Mill

16 Eling Tide Mill

Allotments

- Salmon Leap with 133 plots
- Compton Park with 65 plots
- Water Lane with 128 plots
- Foxhills with 35 plots
- **Community Buildings** Calmore Community Centre
- Calmore Village Hall
- Hounsdown Hall ■ Totton & Eling
- Community Centre
- West Totton Centre The Garage Youth Centre

Recreational Facilities

- Bartley Park BMX and Skateboarding
- Totton and Eling Bowls
- Testwood Paddling Pool Hanger Farm Paddling
- Eling Splash Park
- Hanger Farm Park Tennis Courts
- Testwood and Elina Recreation Grounds Tennis Courts
- West Totton Community Centre Squash and **Badminton Courts**
- Totton and Eling football arounds
- 30 play areas located in and around Totton and Eling

Experience with Visitor Centre and Café

- Hanger Farm Arts Centre
- and around Totton and



Event Highlights

- The annual **Donkey Derby**, held in May 2025, proved to be a well-attended and expertly organised event, warmly enjoyed by the local community. Hosted in support of the 5th Testwood Scout Group, the day combined fun and fundraising with great success. Sincere thanks are extended to the organisers for their dedication and hard work.
- The Annual Town Carnival lit up June 2025 with vibrant colour, laughter, and a strong sense of community spirit.

 Once again, the event proved to be extremely well organised and was met with enthusiastic support from residents and local businesses. A heartfelt thank you to all the organisers and volunteers for making the day such a resounding success.



2025. Memorial Service

- Theatrical Performance
- Ukulele Performance
- Lights of Peace parade
- Tribute and WW2 songs sing-a-long
- RBL Street Party
- Tea Dance

To commemorate the 80th anniversary of VJ day

Events included a memorial service, flying of commemorative flags, lights of peace parade, Afternoon Tea, planting of trees and bushes, and poetry reading.

These events were organised and funded by the Town Council and the Royal British Legion. All events were well attended and gave all age groups in the community an excellent opportunity to come together and commemorate this important milestone.



The Grade II* listed Eling Tide Mill, which has stood at the centre of life in Eling for centuries, is one of only a handful of regularly working tide mills left in the UK.

The Eling Tide Mill, its gift shop, adjacent Visitor Centre, Mill Café and the surrounding riverside walks, combine to form The Eling Tide Mill Experience.



Our café provides high-quality casual dining in a light spacious area within the same building as the Visitor Centre, opposite Eling Tide Mill overlooking Bartley Water. Free to enter, our Café is ideal for morning coffee, light lunches or afternoon tea. We serve a selection of specialty teas and coffees, cakes and sandwiches.

Please visit our website for opening times between October and March.

EXCLUSIVE MEMBERSHIP

We are thrilled to be able to offer membership of the Eling Tide Mill Experience exclusively to Totton residents, to give an opportunity to support and enjoy the mill towards its next phase!

Benefits of this offer are:

- Unlimited access to the mill and visitor centre for just £10 per year (for a family membership card up to four named people*)
- Bring family and friends to visit at a reduced rate of 25% off standard admission prices.
- Receive 10% discount in the Mill Gift Shop
- Receive 10% discount in the Mill Café

In order to qualify for this exclusive offer, you must live in the following postcodes: SO40 2, SO40 3, SO40 7, SO40 8, SO40 9 and SO40 4 Marchwood

*All members must live at the same address and be named on the card.

To apply simply visit

elingtidemillexperience.co.uk and click on the Exclusive Membership Offer button, which will guide you through the steps required to complete your application.

24 Lexby Road, Totton, Hampshire SO40 9HD 023 8086 9575 • elingtidemillexperience.co.uk

Everyone for Tennis!

The Totton & Eling Tennis Centre, established in 2004, is managed by a dedicated family team in partnership with Totton & Eling Town Council.

What we offer

- · eight outdoor floodlit courts
- available for casual hire up to 72 hours in advance
- online court booking totton.tennis/court-hire
- junior and adult **coaching programme**, with around 350 local participants
- membership packages available, allowing play in box leagues and teams

How it works

Online court hire is available to everyone, providing a convenient way to secure a court. Once a booking is confirmed, you can use the supplied pin number to access the court gate. Floodlights will switch on automatically, where required. Bring your own racquets and balls.

Our popular group coaching programme specialises in introducing new children and adults to the sport, and then focuses on retaining them for the long-term. We offer a simple introduction to tennis, completely free-of-charge, which includes an initial

assessment with a coach, followed by a taster session of a suitable group. Please email to book.

Tennis club membership offers enhanced social and competitive playing opportunities, including free court usage when playing with other members, 30-day booking priority and box leagues. Membership payments are via monthly direct debit.

Hanger Farm, Aikman Lane, Totton SO40 8FT

Phone: 023 8155 0122 Email: play@totton.tennis Web: totton.tennis

- **f** TottonElingTennisCentre
- o tottonelingtennis
 - @TottonTennis

Courts: open seven days per week 7.30am - 9.30pm

Reception: Usually, only open alongside coaching and club activities (please check with us)



Bowls Club

Calling all bowling enthusiasts, newbies and veterans alike! Welcome to our bowling club, where an exciting experience awaits you.



Open for Pay & Play or join Totton & Eling Bowls Club as a member, you'll have access to a diverse range of engaging activities throughout the year. Compete and showcase your skills in friendly matches and thrilling club competitions alongside fellow members. Our leagues for both ladies and gentlemen are affiliated with NFBA and S & D BA, ensuring top-notch standards.

Join our regular club outdoor roll-ups on Mondays, Wednesdays, Fridays and Saturday mornings. These sessions offer a fantastic opportunity for casual games and practice. And that's just the beginning - we have even more in store for our members.

We also offer winter and short mat memberships. Engage in friendly short mat club leagues that put a twist on traditional bowling. Additionally, we host various social events, allowing you to connect with fellow bowlers and forge lasting friendships.

Contact the centre regarding memberships, pricing and play times.

OFFICE OPENING TIMES

1April to 30 September

Monday to Friday 12noon to 5.00pm Saturday 10.30pm to 3.30pm

October

Monday to Saturday 11.00am to 3.00pm

1 November to 28 February

Monday to Friday 12noon to 3.00pm Saturday 11.00am to 2.00pm

March

Monday to Saturday 11.00am to 3.00pm

CONTACT

The Bowls Pavilion

Crabbs Way. West Totton S040 8FA

Phone: 023 8086 8846

Email: bowls@totton-eling.co.uk **Web:** tottonandelingbowlsclub.com

HANGER FARM

TOTTON'S LOCAL ENTERTAINMENT VENUE















Live shows. Big nights out. Right here in Totton.

We are Hanger Farm - your relaxed community venue just round the corner from you.

From live music and stand-up comedy to film, theatre and family fun, there's sure to be something you'll love.

Affordable, exciting, and on your doorstep - why not give us a try?

O Affordable tickets O Cosy coffee shop O Free parking











More than just a venue...

Since 2018, Hanger Farm has supported people with learning disabilities through inclusive theatre and work opportunities.

Every ticket, booking, and purchase helps empower vulnerable people in vour area.

Thank you!

Find us:

Aikman Lane, Totton, Southampton, SO40 8FT

Opening Hours

Mon - Fri | 9.30am-5pm

Coffee Shop:

Mon - Fri | 10am - 3pm

BOOK





THE GARAGE

We offer a safe welcoming space for young people to socialise, receive support, learn new skills, and engage in activities of their choice. Our sessions provide games, activities, refreshments, and snacks from our tuck shop, with our team available for guidance and assistance.

Join us for activities like pool, table tennis, cooking, and arts and crafts. Each evening, we tailor sessions based on young people's preferences. We aim to create an environment that caters to their interests.

Additionally, we run a walk in sexual health clinic on the first Tuesday of the month from 4pm to 6pm, led by a certified NHS nurse. It provides services including emergency contraception, free condoms, contraception, contraceptive implants, HIV testing, pregnancy advice and testing and sexual assault support and advice.

As part of the wider Youth Options charity, we run a mentoring group to upskill young people to become Youth Leaders within their settings. A series of monthly training sessions are put on to develop the young people's skills and empower them to grow into the roles. The young people will have a mentor within their setting to support the young people in their journey. The skills and knowledge they gain will also be accredited via the LASER levels qualification scheme and will be a significant boost to their CV.

The Garage, Eling Recreation Ground, Totton SO40 9JG

Who for:

Ages 8 to 18

Days we open:

Tuesday - Friday 3.00pm to 7.00pm Sexual health clinic - the first Tuesday of the month

the garage

Phone: 07394 800274

Email: enquiries@youthoptions.org.uk

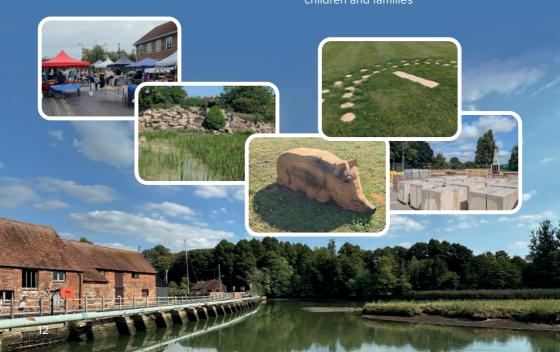
Your Wellbeing Matters

The Town Council is dedicated to improving the wellbeing of the Town residents and visitors.

We are delighted to report actions taken, thus far, and projects to increase the quality of life for all.

- Refurbishment of the rockery and ponds in the Town park to improve wildlife sustainability and promote improved wellbeing and relaxation
- Introduction of a performance area and human sundial in the Town park, providing entertainment, fun and learning for all generations
- Introduction of play equipment along the green route and in the Town park offering benefits to children by way of interacting with their environment, learning from nature and development through play

- The design, creation and installation of more benches and notice boards individual to Totton & Eling, to improve publication of Town Council and community facilities/activities, together with details of support groups, thus elevating community communication for residents and businesses
- Introduction of wooden sculptural design play equipment in the Town Centre Park, which gives a positive impact on children's physical, social and imaginative development
- Repairs to the Quay Wall and bridge have now been completed, offering the continued opportunity to enjoy this unique historical and valued asset
- Installation of eel passage in March 2025
- Refurbishment and upgrade to Hanger Farm paddling pool, the upgraded surface ensures a safer environment for children and families



Climate and Nature

Over the past year the Council have been actively introducing projects and practices to not only help reduce our carbon footprint, but to also assist in the education for the enhancement of biodiversity and nature prosperity in the Town.

Environmental and sustainability initiatives:

- Bird, bat, and bug boxes have been installed at Council facilities and donated to schools to promote nature awareness and education
- Hedgehog houses have now been installed at relevant Council nature spots
- Bee Squared scheme launched, providing seed packets with sufficient cornflower seeds to encourage pollinator-friendly planting
- Rewilding scheme offering residents free core rewilding seeds that will encourage wildlife into gardens and help boost nature's journey through the town
- Green Spire plants have been used to replace box trees affected by box tree moth infestation
- An additional 21 trees have been planted at Eling Quay and other locations across the Town

Increased planting budget to support further greening efforts

- Cycling and walking green routes have been improved to encourage sustainable travel
- LED lighting installed around the pond area to improve energy efficiency and visibility
- Annual carbon footprint reports are compiled for monitoring; the latest (2025) shows a reduction on last year, which is below the UK average in terms of emissions in the majority of sectors
- A Civic Award for the Friends of Bartley Park Group was given by the Town Council in January 2025, in the acknowledgment of volunteer groups for all their hard work and contribution to the Town's facilities and its open spaces



Calmore Community Centre VIBRANT HUB

The Calmore Community Centre serves as a vibrant hub for a wide range of activities and events, facilitated through our diverse collection of halls. Our facility accommodates numerous groups, including but not limited to bingo, Brownies, quiz nights, yoga and a multitude of other engaging programmes.

We encourage you to visit our website. where you can explore our weekly calendar and discover the exciting events taking place. Should any activity pique your interest, we invite you to get in touch with us for more detailed information on how you can participate.

At Calmore Community Centre, we are dedicated to fostering a welcoming environment that promotes community engagement and enriching experiences. We look forward to connecting with you and helping you become a part of our vibrant community.

Calmore Community Association, which has been in existence since 1979, occupy a large part of the building and host a variety of events throughout the year for its members and the local community. These include seasonal and family fun events.

HALL HIRE

The Community Centre is the ideal venue for any occasion. We have two halls for hire: each with kitchen facilities and bar, plus one meeting room.

THE HUNTER HALL

Ideal for children's parties, weddings. birthday parties and family celebrations. Capacity 200



THE RUFUS HALL

Ideal for children's parties, weddings, birthday parties and family celebrations.

Capacity 100

REBBECK ROOM

Ideal for meetings, conferences, seminars.

Capacity 50

MULTI-SPORT

All weather multisport area.

Situated within the centre is a well-equipped gym, details of joining are obtained through the centre office.

We also have a social lounge within the Community Centre which is open to members of the Community Association, their quests and users of the centre. The bar runs many events throughout the year including live music.

Calmore Drive, Calmore, Totton Southampton SO40 2ZU

Phone: 023 8086 8455

Email: calmorecc@hotmail.co.uk Web: calmorecommunitycentre.co.uk

♠ CalmoreCommunityCentre

Office hours

Monday - Friday 9.00am - 12noon Saturday and Sunday Closed

Hounsdown Community Centre

The Hounsdown Community Association has been running the hall since 1984. It aims to provide a space where people can get together and enjoy various activities including parties, meetings, training sessions etc. The Association organises children's party discos, Christmas concerts and other events during the year. We support Totton and Eling Twinning, the Lantern Parade and other local groups. Regular hirers include Rainbows, Brownies and Guides, pilates, dance classes, art group, dog training, home education, a friendship group and the very popular Thursday bingo.

- Main Hall
- O Capacity 80
- Kitchen included in hire
- Accessible for all disabilities
- Baby changing facilities
- On site parking and outside space



Hounsdown Avenue, Totton SO40 9EX (off the main A35 at Spicers Hill)

Phone: 07501 336498 Email: hcatotton@gmail.com

Reduced rates for charities, local community groups and regular hire. Due to the size of the hall and the low ceilings, bouncy castles and inflatables are not permitted on the premises

Calmore Village Hall

The Calmore Village Hall was built around 1914 and is run by the Town Council as a Trust. It provides an ideal venue for local clubs and organisations and is also suitable for small parties.

The hall has one main room with a small stage and is situated in a rural location in Pauletts Lane, Calmore. The fitted kitchen is included with the hire

The hall is suitable for a wide variety of community activities and children's parties.



Pauletts Lane, Calmore SO40 2RS

Phone: 023 8086 1712

Email: wtc@tottoneling-tc.gov.uk

Open 7 days a week 9.00am - 10.00pm

West Totton Centre COMMUNITY FOCUSED

The West Totton Community Centre provides a range of sports facilities, including badminton, squash, pickleball, racketball and table tennis. As well as these excellent sports facilities, the centre also offers various non-sporting activities including clubs, groups and classes such as yoga, pilates and martial arts. All halls are available for booking parties and events.

The Main Hall

Ideal for dances/discos, birthdays, weddings and children's parties

Capacity: 300 or 200 seated theatre style

The Small Hall

Ideal for children's parties, christenings, baby showers, clubs/groups and smaller events

Capacity: 80 or 60 seated theatre style

The Community Room

Ideal for meetings and smaller groups **Capacity:** 25

Multipurpose Area

This has table tennis tables, which are available to hire. This area is also ideal for meetings and small classes.

Capacity: 15/20

Defibrillator and bleed box available 24/7

The SO40 Café Bar, is located on-site and offers a tempting selection of refreshments and delicious food. It is also available for private bookings, perfect for parties, functions, or meetings.



Hazel Farm Road, Totton SO40 8WU

Phone: 023 8086 1712

Email: wtc@tottoneling-tc.gov.uk

westtottoncentre

Opening hours

Monday to Thursday 9.00am - 10.30pm Friday 9.00am - 9.30pm Saturday to Sunday 9.00am - 7.30pm

SO40cafebar

Achievements 2024 - 2025 (December 2024 - December 2025)

Governance:

- Formulation of Community Engagement Statement
- Revised Standing Orders
- Revised Financial Regulations

Financial:

- Successful completion of both internal and external Audit for 24/25
- Increased Planting budget to £7,000

Policy:

The following Town Council policies were reviewed/ formulated:

- Review of Reserves Policy
- Annual Leave Policy
- Unauthorised Encampment Policy
- Flag Policy
- Investments Policy
- Chairman's Protocol

Facilities:

The following Town Council facilities were instigated or refurbished:

- Improvements to Hanger Farm Paddling
- Town benches
- Notice boards
- New play equipment

Wellbeing and Health & Safety:

- Health & Safety Newsletter
- Formulation of Community Safety Forum

IT, Communications and Marketing:

- Digital information service in Civic Centre
- Use of Digital Mapping

Grants:

The following grants have been awarded:

- Citizens Advice Bureau
- Totton & Eling Community Association
- Dementia Care Hub

Formulation of the following Sub **Committees, and Task & Finish Groups:**

- Community Safety Forum
- Devolution Group

Nature & Environment:

The following actions have been

- Continued monitoring of Town Council's present carbon footprint
- Continued Climate and Nature Plans
- Installation of Hedgehog Houses
- Introduction of Bee Squared Scheme
- An additional 21 trees have been planted





Totton and Eling Town Council

Councillors

Central Ward



Stephen Shepherd Stephen.Shepherd@ tottoneling-tc.gov.uk

North Ward



David Penny David.Penny@ tottoneling-tc.gov.uk



Cameron McDonald Cameron.McDonald@ tottoneling-tc.gov.uk



Dave Hills Dave.Hills@ tottoneling-tc.gov.uk tottoneling-tc.gov.uk



Neville Penman Neville.Penman@

East Ward



Barry Light Barry.Light@ tottoneling-tc.gov.uk



Mahmoud Kangarani Alex Brunsdon Mahmoud.Kangarani@ Alex.Brundson@ tottoneling-tc.gov.uk



tottoneling-tc.gov.uk



Steve Hardingson Steve.Hardingson@ tottoneling-tc.gov.uk

South East Ward



Patrick Mballa Patrick.Mballa@ tottoneling-tc.gov.uk



Lindsey Shelley lindsey.Shelley@ tottoneling-tc.gov.uk

South Ward



Caroline Rackham Caroline.Rackham@ tottoneling-tc.gov.uk



David Harrison David.Harrison@ tottoneling-tc.gov.uk



Linda Francis Linda.Francis@ tottoneling-tc.gov.uk

South West Ward



Len Harris Len Harris@ tottoneling-tc.gov.uk



John Penfield John Penfield@ tottoneling-tc.gov.uk



Ben Thompson Ben.Thompson@ tottoneling-tc.gov.uk

West Ward



Kate Crisell Kate Crisell@ tottoneling-tc.gov.uk



John Sleep John.Sleep@ tottoneling-tc.gov.uk

■ Liberal Democrat ■ Conservative

Contacts

Totton & Eling Town Council

Civic Centre Totton Hampshire SO40 3AP

Email: info@tottoneling-tc.gov.uk **Web:** tottoneling-tc.gov.uk

Open to the public

Monday to Thursday 9.00am - 4.30pm Friday 9.00am - 4.00pm

For telephone calls

Contact us on **023 8086 3138**

Monday to Thursday9.00am - 5.00pmFriday9.00am - 4.30pm

Out of Hours Emergency

Contact out of hours on **07876 513970**

Service Feedback



Scan the QR code with your smart phone to go to our feedback form

Community Contacts

Calmore Community Centre 023 8086 8455

Calmore Village Hall 023 8086 1712

Eling Tide Mill 023 8086 9575

Garage Youth Centre 023 8066 9908

Hanger Farm Arts Centre 023 8066 7683

Hounsdown Hall 07501 336498

Totton and Eling Bowls Centre 023 8086 8846

Totton and Eling Community Centre 023 8086 3769

Totton and Eling Tennis Centre 023 8066 7532

Community Warden

07584 166107 communitywarden@tottoneling-tc.gov.uk

West Totton Centre 023 8086 1712

Neighbourhood Plan Enquiries 023 8086 3138

Follow our Facebook & Instagram pages for more information

Totton & Eling Town Council

(a) tottonelingto



Totton & Eling Photo Competition 2026 Celebrating "Our Place to Live"

Totton & Eling Town Council invites residents to take part in our 2026 Photo Competition. We're looking for striking, heartfelt, or inspiring images that capture the essence of life in Totton & Eling, its people, places, nature, and community spirit. Whether it's a quiet moment in the park or a bustling local event, we want to see what makes Totton & Eling special to you.

Submit your photographs celebrating "Our Place to Live" to **info@tottoneling-tc.gov.uk** by 1 June 2026. The winning image will be chosen by our Town Clerk Susan Cutler and featured on the front cover of Totton & Eling Town Council 2026/2027 Annual Report.